

'For Immediate release'

Issued: 31/03/2010

Hauliers and insurers enlist Oakland International for specialist service

Over the last five years, Oakland international, an acknowledged multi temperature supply chain specialist in warehousing and logistics, has developed a distressed load management service that is unique within the industry, seeing an increase in business of 230% in the last year.

Encompassing all aspects of consignment damage and loss, Oakland's support extends to working with port authorities, business insurers and hauliers, helping to limit and alleviate loss. Delivering a complete service solution for ambient, chilled and frozen product, Oakland's strength has been its ability to adapt to each unique set of circumstances. Supporting a record number of businesses in 2009, the firm's distressed load management service returns a consignment recovery average in excess of 80% with all draft reports available for inspection within 24hours.



Oakland's Quality Assurance Manager, Louise Smith, commenting on their success stated: "Oakland identified a gap in the market, and together with our customers developed and adapted their existing business offer to launch a complete distressed load management service."

As a bespoke specialist service, Oakland's rapid response to any given distressed load situation has become well-known, trusted and recognised by major insurers. All facilities, systems and processes are fully BRC accredited and audited. "We work alongside a number of insurance companies when there is a large stock write-off claim." said Louise, adding, "A full report of work undertaken accompanies all distressed loads which then provides both customer and insurer with a full record of consignment breakdown, actions taken, and the percentage of product recovery and planned disposal options, with all reports drafted within 24 hours and emailed to the customer."

Every report contains photographic evidence to illustrate the severity of load and load condition, and details any products found to be unsafe, the report also contains microbiological test readings and details of all stock, including product type, case count and quantity despatched. A distressed load can be incorrect vehicle temperature, physical contamination of stock, labeling errors or load moved whilst in transit.

Oakland's specialist operation encompasses full BRC accredited facilities and systems, recovery of part or full load avoiding total destruction, certified disposal and assistance with sale of stock to mitigate loss and disposal charges, and the ability to redeliver stock to any UK, Irish or mainland Europe site.

In 2010 Oakland is continuing to expand its customer service support systems, gaining momentum and industry recognition as a leader in the field of distressed load management, saving time and money through rapid response and onward movement of loads for end sale to mitigate customer loss.

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Image details: Oakland's Quality Assurance Manager, Louise Smith.

Editors Notes:

Established in 1998, Oakland International Ltd is a family owned business, expanding in to Ireland in 2009 with the opening of its 100% Irish hub in Ashbourne. A specialist in third party supply chain warehousing and logistics, the firm conducts chilled distribution schemes for UK, Ireland and European mainline retailers, servicing many on a daily basis. Supply chain functions encompass warehousing, picking and distribution for ambient, chilled and frozen products, with the company highly skilful at providing a complete distressed load management service.

Image details: Oakland's Quality Assurance Manager, Louise Smith.

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